



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

NCR Docket No. 8806

Application of:

VINCENT, P. G.

Group Art Unit: 3623

Serial No. 09/750,948

Examiner: MEINECKE DIAZ, SUSANNA M.

Filed: December 28, 2000

For: SYSTEM AND METHOD FOR SUGGESTING INTERACTION STRATEGIES
TO A CUSTOMER SERVICE REPRESENTATIVE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

NOTICE OF APPEAL FROM THE PRIMARY EXAMINER TO THE BOARD OF APPEALS

Sir:

Applicant hereby appeals to the Board of Patent Appeals and Interferences from the decision dated November 22, 2004, of the Examiner finally rejecting claims 1 and 4-20.

The item(s) checked below are appropriate:

1. An extension of time of one month is requested to file this Notice of Appeal.
 Enclosed
 Charge to Deposit Account No. 14 0225
2. Appeal fee amount: \$500.00
 Enclosed
 Not required (fee paid in prior appeal)
 Charge to Deposit Account No. 14 0225

One additional copy of this Notice is enclosed herewith.

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Respectfully submitted,

James M. Stover
Reg. No. 32,759

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313, on

2-22-05 Sallie Spicer
Sallie Spicer